

EVLA Salon – Terms & Conditions

PATCH/SKIN TEST

Thankfully, allergic reactions to hair colour are quite rare, but they can happen at any time and for a variety of reasons which could include a change in medication, illness, or hormonal imbalances. It is, therefore, important to follow our guidelines when it comes to patch testing. If you haven't had a colour service at EVLA Salon or it's been more than six months since your last colour service, then we will need to carry out a simple patch test 48 hours prior to your hair colour service. Colour products should only be used on over 16s and if there is any doubt of the age of the client they will need to be able to provide proof of age.

CANCELLATION OF BOOKINGS

There is a 50% cancellation fee for broken appointments unless 24 hours' notice is given.

E-GIFT CARDS

Redeemable at EVLA salon in Shinfield.

e-gift cards are redeemable for any product or service.

e-gift cards cannot be exchanged for cash.

e-gift card will expire 12 months from the date of purchase.

Any balance remaining will be reduced to nil and forfeited.

e-gift cards are non-refundable.

e-gift card amount is only redeemable by presenting the e-gift card.

NEW CLIENT OFFER

For new clients on your first visit, you are entitled to a 20% discount on any service. Cannot be used with other discounts and offers. Please mention the 'New Client 20% Offer' when booking. Entitlement is at the manager's discretion. Offer valid from March 2024 for 12 months.

RECOMMEND A FRIEND

Recommended new client will receive 20% off their first hair service.

The person who has recommended us will receive £10 off their bill once the new client has visited. Not to be used in conjunction with any other offers. Offer is non-transferable. Cannot be exchanged for cash. Entitlement is at the manager's discretion. Offer valid from March 2024 for 12 months.

NHS

All you need to do is show a valid photo card work ID when you pay for your service to receive 10% discount.

OVER 65s DISCOUNT

Clients aged over 65 years of age will receive 10% off any service. This offer only applies on a Tuesday. ID may be required for proof of age. Not to be used in conjunction with any other offers. Offer is non-transferable. Entitlement is at the manager's discretion.